

## Keeping our city clean

The City of Roanoke's Solid Waste Management Division provides a variety of services to its residents, including trash and recycling collections, bulk and brush pickups, and leaf collection. Citizens can do their part to help Solid Waste Management operate efficiently and effectively by observing the city's collection schedules and requirements. In addition to using the proper containers, minimizing the amount of time that residential trash and recycling is placed at the street for collection is important. Your assistance improves neighborhood appearance, and even enhances safety and health. This brochure provides information about the city's solid waste services. Everyone's cooperation with these important requirements is greatly appreciated.

Keep this brochure for handy reference!

For more information, visit  
[www.roanokeva.gov/solidwaste](http://www.roanokeva.gov/solidwaste)



### Trash Collection

Trash is collected weekly, based on a quadrant system. Households are provided with one "Big Blue" container for trash disposal.

For each designated trash collection day, containers must be placed at the curb or the alley (depending on neighborhood) as follows:

- No earlier than 7 p.m. on the day before collection
- Available by 7 a.m. on the day of collection
- Removed by 7 a.m. on the day following collection

For the remainder of the time, City Code requires that Big Blue containers must be stored no closer to the street than the front of the residence. It is OK to place your Big Blue beside your house (even though it may be visible from the street). Placement behind the residence is preferred.

*Containers not complying with these guidelines will be subject to a notice of violation. Notices will be issued for three offenses; after a third notice, a \$25 fine will result for each subsequent violation.*

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**DEPARTMENT OF PUBLIC WORKS**  
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540-853-6848 fax: 540-510-4360



# 2016 Solid Waste Collection Information

Trash  
Recycling  
Bulk & Brush

# PLEASE SAVE THIS SCHEDULE

## Recycling



The city has moved to a Single Stream Recycling Program. This means residents can combine all recyclable materials in one cart without having to sort paper products from bottles and cans. It all goes in one container!

Most residences received new recycling carts in fall 2015. Some residences which have existing alley collection for recycling will continue to use the small green bins, but with the same convenience of putting all recyclables into one container. Recycling collection is every other week, on your normal collection day. Depending on where you live, your residence will be on an A Week schedule or a B Week schedule.

To remember your correct recycling weeks, please refer to the chart in this brochure. If you are unsure about the recycling schedule for your residence, call Solid Waste Management at 540-853-2000, option #1.

## Bulk & Brush

The city provides weekly collection of bulk and brush on your normal collection day in all neighborhoods.

- Small piles of brush should be placed in your Big Blue container.
- Larger brush piles — at least 4'x4'x4' but no larger than 6'x6'x6' — should be placed at the curb.

*New this year, all trash must be placed in the Big Blue trash container for collection.*

*Trash placed curbside in plastic or biodegradable paper bags or boxes will not be collected as bulk trash.*

A							2016							B													
<b>January</b>							<b>February</b>							<b>March</b>							<b>April</b>						
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3	4	5	6	7	8	9	7	8	9	10	11	12	13	6	7	8	9	10	11	12	3	4	5	6	7	8	9
10	11	12	13	14	15	16	14	15	16	17	18	19	20	13	14	15	16	17	18	19	10	11	12	13	14	15	16
17	18	19	20	21	22	23	21	22	23	24	25	26	27	20	21	22	23	24	25	26	17	18	19	20	21	22	23
24	25	26	27	28	29	30	28	29						27	28	29	30	31			24	25	26	27	28	29	30
31																											
<b>May</b>							<b>June</b>							<b>July</b>							<b>August</b>						
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8	9	10	11	12	13	14	5	6	7	8	9	10	11	3	4	5	6	7	8	9	7	8	9	10	11	12	13
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22	23	24	25	26	27	28	19	20	21	22	23	24	25	17	18	19	20	21	22	23	21	22	23	24	25	26	27
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														31													
<b>September</b>							<b>October</b>							<b>November</b>							<b>December</b>						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
				1	2	3							1			1	2	3	4	5					1	2	3
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18	19	20	21	22	23	24	16	17	18	19	20	21	22	20	21	22	23	24	25	26	18	19	20	21	22	23	24
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							30	31																			

## Leaf Collection

The city collects bagged leaves during a designated period in late fall. Information about the leaf collection schedule is publicized a few weeks prior to its start. Citizens may place an unlimited number of 30-gallon biodegradable paper leaf bags at the curb during leaf collection weeks. Loose leaves are not collected.

The only time bags will be collected curbside will be during the leaf collection season in the fall. Those paper bags must be biodegradable.

*Notice of Violation: Non-compliance with the requirements for bulk, brush, and leaf collection can result in fees ranging from \$200 to more than \$400.*

## Holiday Schedule Information

The City of Roanoke observes several national holidays during the year when city offices are closed and services are suspended.

- For holidays that fall on a Monday, solid waste collections are delayed by one day for the remainder of the week.
- During Thanksgiving week, routes that are normally worked on Tuesday, Wednesday, or Thursday are worked one day early.
- Other changes to solid waste collection are scheduled on a case-by-case basis, as needed.

## Household Hazardous Waste

For disposal of additional hazardous materials, the Roanoke Valley Resource Authority offers Household Hazardous Waste Disposal on the third Saturday of each month. Participants are required to pre-register online or by phone, by the Friday before the event.

For more information go to [www.rvra.net](http://www.rvra.net).

## Customer Service

To speak with a customer service representative about solid waste collections, or request special assistance for the elderly or disabled, please call 853-2000, option 1, during regular business hours: 8 a.m. to 5 p.m., Monday through Friday.

All information in this brochure applies only to properties located within the City of Roanoke.